

TRIPURA STATE ELECTRICITY CORPORATION LTD

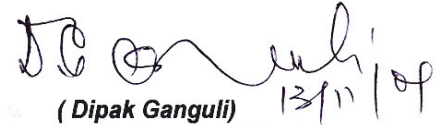
NOTIFICATION

As per provision of section 42(5) of the Electricity act, 2003 read with TERC clearance vide No. F.38/TERC/09/409-10 dated 14th Sept, 2009, Tripura State Electricity Corporation Ltd. Establishes its "Consumer Grievance Redressal Forum" with the following designated officers to deal with grievance of consumer in accordance with the TERC(Consumer Grievance Redressal Forum & appointment of ombudsman) Regulation, 2005.

Sl. No.	Name of CGRO	Designation	Address	Telephone No.	Mobile No.	Hour & days availability	
TIER - III							
1	Head Quarter	Er. Kanai Lal Das	General Manager (Tech- II)	Bidyut Bhawan, Banamalipur, Agartala.	03812324933	9436503331	2 Pm to 3 Pm, Monday
TIER - II							
1	West Tripura District	Er. Naresh Das	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.II, Bidyut Bhawan	03812224351	9436470632	2 Pm to 3 Pm, Tuesday
2	South Tripura District	Er. Harekrishna Das	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.I, Banduar, Udaipur,	03821222340	9436464108	2 Pm to 3 Pm, Tuesday
3	North Tripura District	Er. Meghnath Saha	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.III, Kumarghat, North	03824261227	9436136024	2 Pm to 3 Pm, Tuesday
4	Dhalai District	Er. Bijoy Kr. Hrangkhwal	Addl.Gen. Manager	O/O the Addl. Gen. Manager, Electrical Circle No.V, Ambassa, Dhalai	038262223323	9436121266	2 Pm to 3 Pm, Tuesday
TIER - I							
1	Sadar (Agartala)	Er. Bibekananda Roy	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Electrical Division No.1,	03812223541	9436470387	2 Pm to 3 Pm, Wednesday
2	Sadar (Agartala)	Er. Runu Deb	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Electrical Division No.III, Bidyut	03812225755	9436457489	2 Pm to 3 Pm, Wednesday
3	Sadar (Agartala)	Er. Sima Das	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Capital Complex Elct. Division,	03812315826	9436167387	2 Pm to 3 Pm, Wednesday
4	Sadar (Mohanpur)	Er. Bijoy ch. Das	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Mohanpur Elect. Division,	03812343509	9436456028	2 Pm to 3 Pm, Wednesday
5	Bishalgarh	Er. Mina Debbarma	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Electrical Division No.VIII,	03812361793	9436134074	2 Pm to 3 Pm, Wednesday
6	Sonamura	Er. Manoj Debbarma	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Electrical Division No.XI,	03812750608	9436121733	2 Pm to 3 Pm, Wednesday
7	Teliamura	Er. Shyamal Baidya	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Teliamura Electrical	03825 244908 (WILL)	9436445751	2 Pm to 3 Pm, Wednesday
8	Khowai	Er. Shyamal Baidya	Dy. Gen. Manager	O/O the Dy.Gen. Manager, Electrical Division No.X, Dhalabill,	03825 222258	9436445751	2 Pm to 3 Pm, Wednesday
9	Udaipur	Er. Selukas Debbarma	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.IV, Banduar,	03821222343	9436136020	2 Pm to 3 Pm, Wednesday
10	Santir Bazar	Er.Mritunjoy Das	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.VI, Bogafa	0382362523	9436457991	2 Pm to 3 Pm, Wednesday

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11	Sabroom	Er. Swapan Dhar	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Sabroom Manu		9436503169	2 Pm to 3 Pm, Wednesday
12	Belonia	Er. Pintu Das	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Belonia, Belonia.	03823222620	9436461700	2 Pm to 3 Pm, Wednesday
13	Amarpur	Er.D.P.Guchait	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Amarpur South	03821262082	9436472090	2 Pm to 3 Pm, Wednesday
14	Dharmanagar	Er. Badal Ghatak	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.II,	03822220241	9436476629	2 Pm to 3 Pm, Wednesday
15	Kailashahar	Er. Binoy Kr. Sinha	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.V,	03824261291	9436541867	2 Pm to 3 Pm, Wednesday
16	Kanchanpur	Er. Swadesh Goswami	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Kanchanpur,	03824265201	9436452181	2 Pm to 3 Pm, Wednesday
17	Ambassa	Er. Subir Debbarma	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.VII,	03826222315	9436136804	2 Pm to 3 Pm, Wednesday
18	Kamalpur	Er. Kanak Lal Das	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Kamalpur Dhalai	03826272092	9436471375	2 Pm to 3 Pm, Wednesday
19	Longtarai	Er.Pradip Debbarma	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division Manu, Dhalai	03824262640	9436479830	2 Pm to 3 Pm, Wednesday
20	Gandacherra	Er. Subir Debbarma	Dy. Gen. Manager	O/O the Dy. Gen. Manager, Electrical Division No.VII,	03826222315	9436136804	2 Pm to 3 Pm, Wednesday


 (Dipak Ganguli) 13/11/09

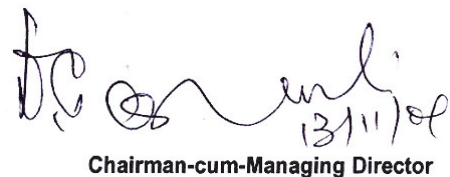
Chairman-cum-Managing Director,
 Tripura State Electricity Corporation Ltd. Agartala.

No.F.AGM/C&SO/TC/148/

Dated.....

Copy to: -

- 1) The Director (Tech), Tripura State Electricity Corporation Ltd. Bidyut Bhavan, Agartala.
- 2) The General Manager (Tech-I /II), Tripura State Electricity Corporation Ltd. Bidyut Bhavan, Agartala.
- 3) The Addl. General Manager (CP&C), Tripura State Electricity Corporation Ltd. Bidyut Bhavan, Agartala.
- 4) The Addl. General Manager, Circle -I, Udaipur / Circle-II, Agartala, Circle -III, Kumarghat, Circle-IV, Agartala, Circle -V, Ambassa, Commercial & Syatem Operation, Tripura State Electricity Corporation Ltd. Bidyut Bhavan, Agartala.
- 5) The Technical Director, National Infomatic Centre, Agartala.
- 6) The Dy. General Manager


 Chairman-cum-Managing Director